

◆ DELRAN ATHLETIC ASSOCIATION REFUND POLICY ◆

Delran Athletic Association will refund registration fees for participants that withdraw from the sports program that they have registered for according to the following guidelines:

A \$15.00 handling fee will be applied to all refunds, for exceptions see below.

If a request for refund is received in writing and the **season** at hand hasn't started yet you will receive a full refund only if you used a credit card to register. Start of **season** is defined as practice, tryouts or evaluations. The handling fee will not apply to this refund request if you meet the criteria set fourth in this paragraph.

100% of the registration fee will be refunded, minus the handling fee, if a request is received prior to the start of **season** within the sport registered for. Start of Season is defined as practice, tryouts or evaluations.

50% of the registration fee will be refunded, minus the handling fee, if a request is received after **season** has begun, but before the start of the participant's first game.

Refunds will not be granted after the start of the first game for the team to which the participant is assigned. Unless there is a serious illness or injury.

No refund will be given once the **season** has ended.

Late fee charges will not be refunded under any circumstances.

Refunds will be given if participant registers for travel teams and does not make the travel team. They will be refunded in the full amount or the difference in registration fees if they choose to join an intramural team.

Requests for refunds must me made in writing and submitted by email to: info@delranaa.org. The refund request will then be forwarded to the appropriate sports commissioner for approval and submission to the Treasurer for processing. E-Mail requests are encouraged because they provide us with time and date of request. Lacking proof, the sports commissioner is the final authority on questions about when a refund request was received.

Refunds will be processed within approximately two weeks once the request is received by the Treasurer.

No credits towards other registrations will be carried over.

All refunds will be in the form of a credit to the credit card you used to register or a check if registered using check or cash. No cash refunds will be given.

Protests in refund decisions can be submitted in writing to the Executive Board at info@delranaa.org.

Approved by the Delran Athletic Association Executive Board July 25, 2006.

Refund Policy amended to include the credit card procedures on February 13, 2008.